PRODUCT SECURITY ADVISORY

CARR-PSA-2025-07

January 20, 2026

Automated Logic WebCTRL®

Carrier i-Vu

Overview

Automated Logic (ALC) manufactures Building Automation System (BAS) products, including the WebCTRL platform. These BAS Products are a powerful web-based platform that provides facility managers with software tools to keep occupants comfortable, manage energy conservation measures, identify key operational problems, and analyze the results.

A vulnerability was identified in WebCTRL v8.0 that allows an attacker with elevated permissions on the local file system to view web session store files and extract password hashes. These hashes can be cracked offline or potentially reused to escalate privileges, compromising authentication and session management.

Affected Products

Product	Version
Automated Logic WebCTRL	6.1,6.5,7.0,8.0,8.5, 9.0
Carrier i-Vu	6.1,6.5,7.0,8.0,8.5, 9.0

Vulnerability Details

CVE ID	CVSS	Severity
CVE-2025-14295	7.0	High

CVE ID: **CVE-2025-14295**

CVSS:4.0/AV:L/AC:H/AT:P/PR:N/UI:N/VC:H/VI:L/VA:N/SC:H/SI:N/SA:N

CWE-257 – Storing Passwords in a Recoverable Format, which occurs when an application saves user passwords in a way that allows them to be retrieved in plaintext or easily reversible form.

Remediation

These vulnerabilities will be remediated in cumulative releases for versions 8.5 and 9.0 by March 2026. Customer may contact their account representative or dealer to open a support case to get a patch for immediate remediation.

The latest releases for WebCTRL 10 and i-Vu 10 are not vulnerable to this weakness. To safeguard against these vulnerabilities, upgrading to the latest WebCTRL and i-Vu software is strongly recommended.

Mitigation

Customers are advised to upgrade to the latest supported versions of WebCTRL and i-Vu.

About Carrier Global Product Cybersecurity

At Carrier, system and operational security is integral. The Product Security Incident Response Team (PSIRT) focuses on the identification, assessment, and disposition of the risks associated with security vulnerabilities within Carrier products, offerings, solutions, components and/or services.

For more information about Global Product Security and PSIRT, please visit us at: https://www.corporate.carrier.com/product-security/

Or you may contact us at: productsecurity@carrier.com

Initial Publication Date	Last Publication Date
1/20/2026	01/20/2026